



**Davor Kodrnja** Regional Sales Manager SEE



In 2009 there were

2,361,414

new piece of malware created.

In 2015 that number was

430,555,582

That's

# 1 Million 179 Thousand

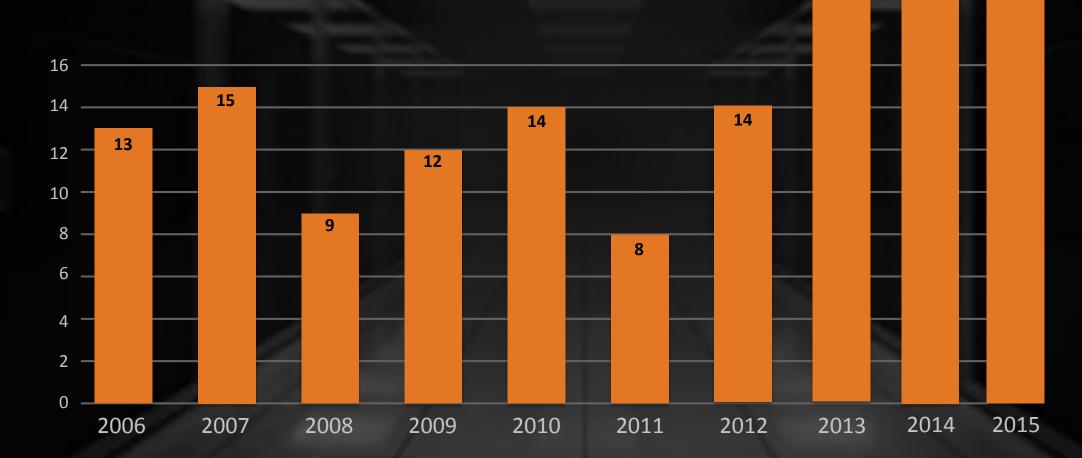
a day.

# 1. Zero-Days 2016 Internet Security Threat Report Volume 21



24

## **Zero-Day Vulnerabilities**



## **Hackers Unleash Trove of Data from Hacking Team**

HackingTeam (HT) had zero days in Adobe Flash, Internet Explorer and Microsoft Windows

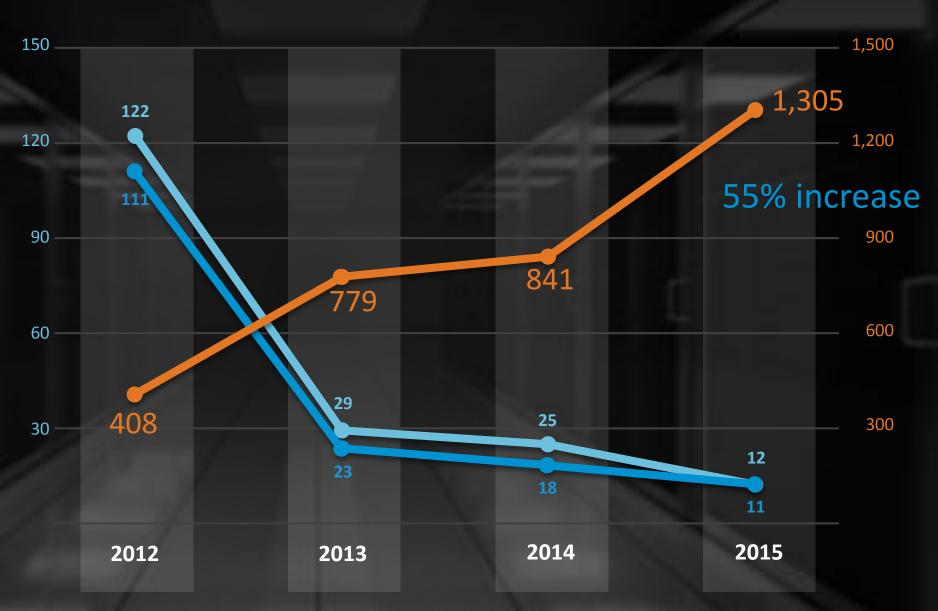
CVE	Affected Product	First Notice	Patch Date
CVE-2015-5119	Adobe Flash	July 7	July 8
CVE-2015-5122	Adobe Flash	July 10	July 14
CVE-2015-5123	Adobe Flash	July 10	July 14
CVE-2015-2425	Internet Explorer	July 14	July 14
CVE-2015-2426	Microsoft Windows	July 20	July 20
CVE-2015-2387	Microsoft Windows	July 8	July 14

## 2. Targeted Attacks

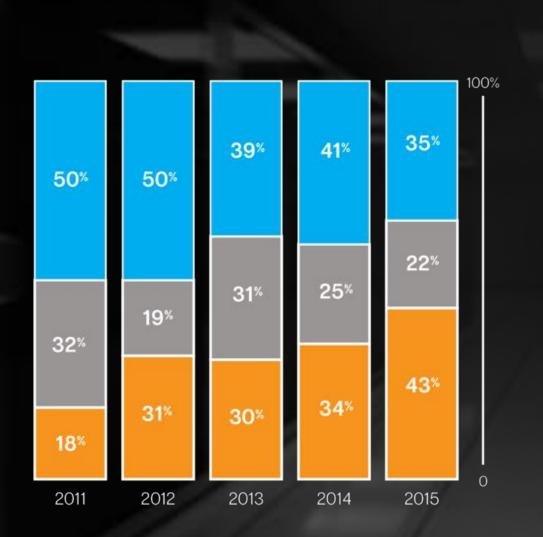
#### **Targeted Attack Campaigns**

- Average Number of Email AttacksPer Campaign
- Recipients per Campaign

Campaigns



## **Spear-Phishing Attacks by Size of Targeted Organization**



Org Size	2015 Risk Ratio	2015 Risk Ratio as Percentage	Attacks per Org
Large Enterprises <b>2,500+</b> Employees	1 in 2.7	38%	3.6
Medium Business <b>251–2,500</b> Employees	1 in 6.8	15%	2.2
Small Business (SMB) 1–250 Employees	1 in 40.5	3%	2.1



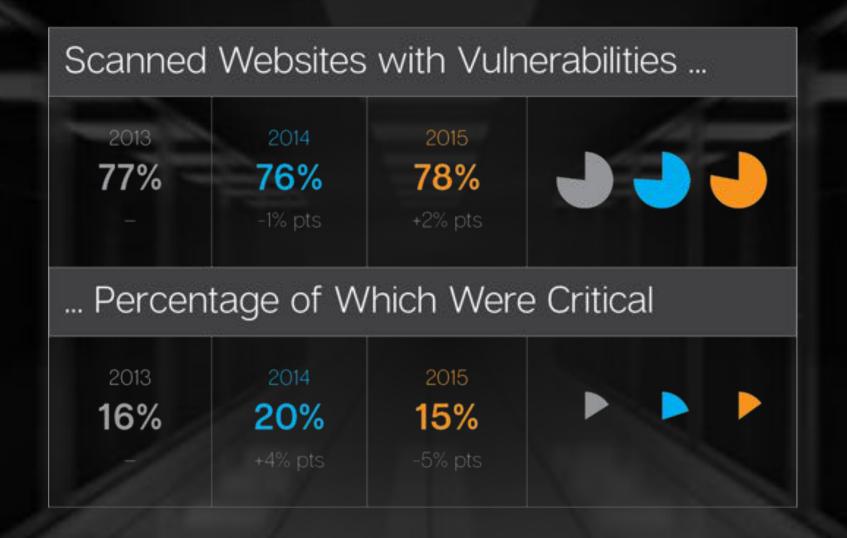
## **Total Identities Exposed**



#### **Mega Breaches 2015**



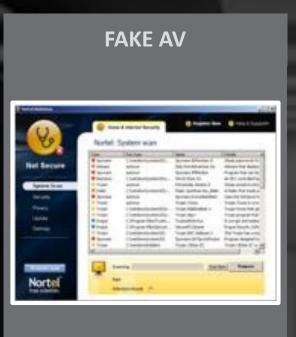
## 4. Vulnerabilities



## 5. Ransomware

#### **Evolution path**









**CRYPTO RANSOMWARE** 

2005-2009 2010-2011 2012-2013 2014-2015

"FIX" "FINE" "FEE"

## **35% Increase in Crypto-Ransomware Attacks**



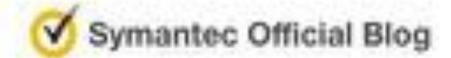
## 6. Consumer Scams







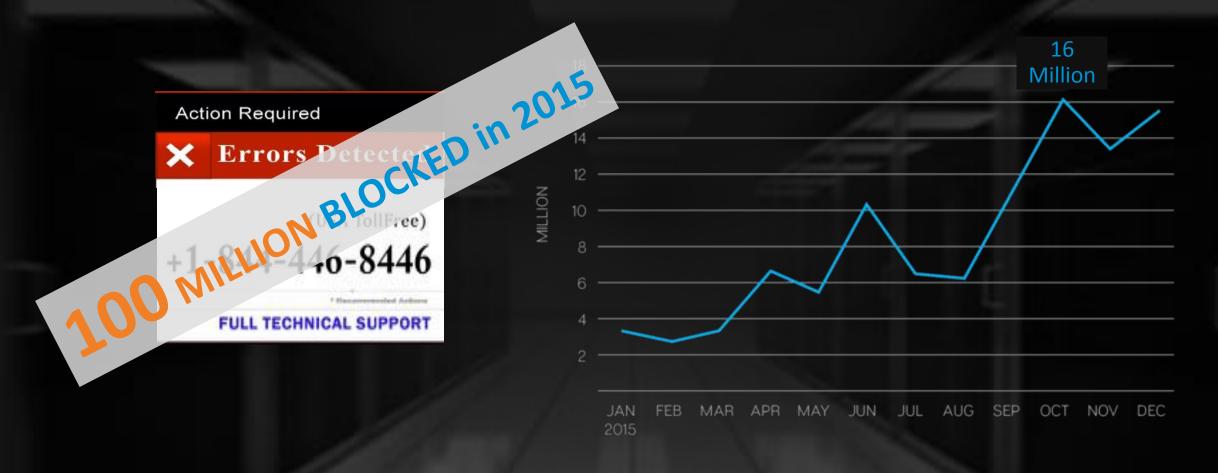
## Security Response Blog



## **Technical Support Phone Scams**

Created 22 Jun 2010

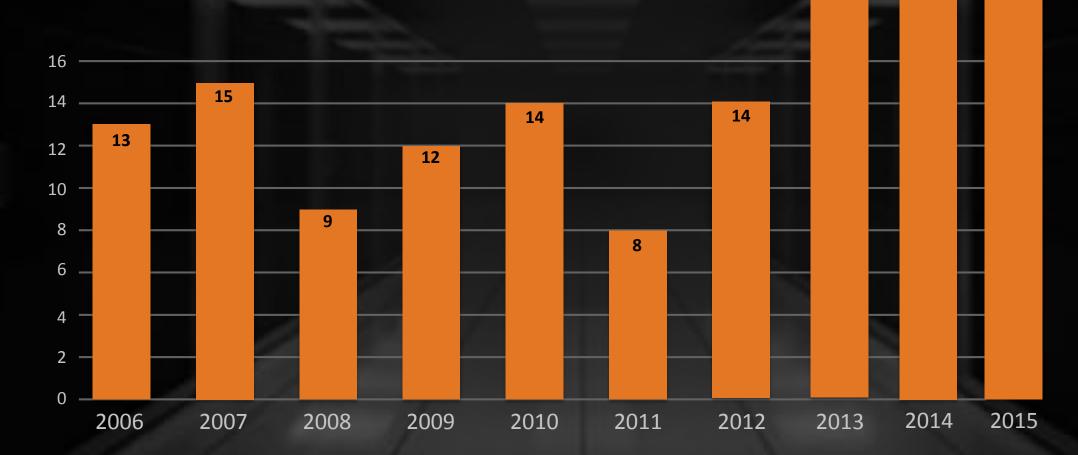
#### **Blocked Tech Support Scams**



## 7. Professionalization of Cyber Crime

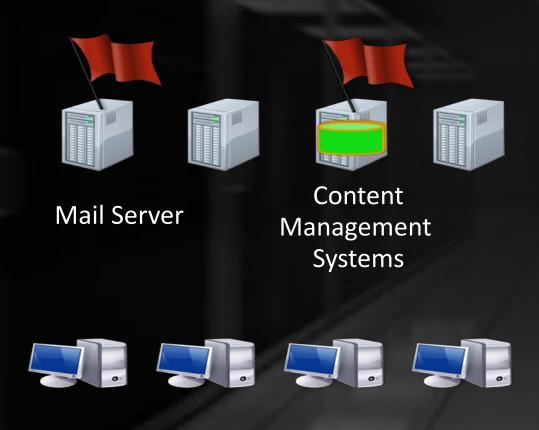


## **Zero-Day Vulnerabilities**



24

#### **Butterfly – Command & Control Operations**









#### Hacktool.MultiPurpose

```
General options
 -- install: install server on local host and load it
 --host <host>: hostname or IP (local host if not set)
 -- password <password>: server password connection (mandatory)
 -- forceload: load server on local host without test
Server options
 --cmd: server command:
   dump: dump stuffz
      -sam: fetch LM/NTLM hashes
      -- machines: fetch machines hashes
      -history: fetch history for LM/NTLM hashes
      -- sh: fetch logen sessions hashes
      -sp: fetch security packages cleartext passwords
      -accounts: <account list>: with --sam, specify accounts to dump
(comma separated)
      -- isa: fetch LSA secrets
```

# Tech Support Scams – Outbound Call Centers (Boiler Rooms) to Support the Scam



#### **TeslaCrypt Ransomware – Technical Support Available**



#### **Dridex Gang - Number of Known Spam Runs Per Day**



## When Cyber Criminals

Work in Call Centers, Write Documentation and Take the Weekends Off

You Know its a Profession

# Davor Kodrnja davor\_kodrnja@symantec.com

## Hvala!

**Copyright © 2016 Symantec Corporation. All rights reserved.** Symantec and the Symantec Logo are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

This document is provided for informational purposes only and is not intended as advertising. All warranties relating to the information in this document, either express or implied, are disclaimed to the maximum extent allowed by law. The information in this document is subject to change without notice.

